

Gpacers Technology Co., Ltd.

Product Warranty

Product name	Warranty term / from the date of purchase
GPT-A1 Transceiver	2 years
GPT-T1 Small Transmitter	1 year

A) Warranty scope of the terms of service:

1. This limited warranty applies only to products sold by Gpacers Technology Co., Ltd. or its authorized distributors.
2. If there is a warranty claim, consumers need to provide a purchase invoice or Gpacers Warranty Card provided from for Gpacers Technology Co., Ltd. to the local legally authorized repair center to check.
3. If consumers can not submit a purchase invoice or a Gpacers Warranty Card, the warranty period will be calculated from the production month on the Gpacers product label.
4. If a natural functional failure occurs during the warranty period (Note: please refer to C) Non-Warranty Scope below), Gpacers Technology will use original materials in good condition for free repair (Note: In order to speed up the maintenance time, the following will be the standard process for maintenance: For Products requiring modular replacement or whole unit replacement, the replacement of the module or whole unit may not be completely new, but will be replaced by a module or unit in regular working order, and the warranty of the replacement parts as well as the original parts will continue for the duration of the original product warranty)
5. If failure is due to human error, Gpacers Technology will not be liable for repairs. In the event Gpacers Technology is paid to carry out any repairs, Gpacers Technology will provide the following warranty for these repaired materials:
 - (a) Natural functional failure warranty for a period of three months from the date these repairs are carried out (Note: Please refer to C) Non-Warranty Scope below)
 - (b) The remaining warranty period of the original product.
(In the case of overlapping warranty periods in 5(a) and 5(b), the warranty period will cover whichever period is longer.)
6. In the event of a shortage of original machine repair parts, replacement parts having similar use and wear and tear will be provided. Should a consumer wish to pay the difference in price between a new product and the value of the malfunctioning product (calculated with depreciation), a new product can be provided.

B) Things to Note

1. For non-Taiwan based sales, when products require maintenance services the consumers are required to pay for any transportation costs.
2. For products within the warranty period, but where after testing the engineer deems the failure to be outside the scope of warranty, the company authorized service center will only carry out maintenance after supplying a quotation to the client and after obtaining consent from the client to pay the fee on the quotation.
3. For products not covered by a warranty, if consumers cancel the repairs after receiving the quotation for repairs, the company authorized service center will be liable to charge the consumer for any work or maintenance carried out.

C) Non-Warranty Scope

1. Not operated and maintained in accordance with the manual.
2. Products have exceeded the warranty period provided by the Company.
3. The Gpacers Warranty Card is not stamped with the dealer shop seal, or data has been altered, or content is vague, or the purchase date is incorrect.
4. Damage or malfunction caused by natural disasters, electric shocks, etc.
5. Failure caused by other products (equipment) to the body of the machine.
6. Failure to operate in accordance with product specifications, user manuals or use of third-party applications causes product anomalies or operating system changes.
7. Appearance and expendable materials (e.g. O-ring, etc.).
8. The serial number and/or barcode of the product is damaged and cannot be identified.
9. The cause of the failure is beyond the original warranty range, such as: moisture, breakage, deformation, the use of non-original operating system of the product, non-original authorized repair center to repair or use of non-original parts.
10. A failure when moving, shipping, or improperly placing the product.
11. Failure caused by the use of other equipment and accessories that do not conform to the applicable specifications of the product body.
12. Power circuit and voltage current that are not applicable.
13. Errors within the design specification, but which don't affect the functional operation of parts and products.

D) If there are changes or supplements to the instructions above, the instructions will be subject to the latest announcements, the details of the announcements will be published on the Company Website.

If you need to find more services, please contact our customer service email :
service@gpacers.com; or the official website www.gpacers.com **customer service**
Service hours: Monday to Friday, Taiwan / Beijing time 09:00-18:00